

## We help you create beauty

### Mission

NastriTex S.r.l. (later NastriTex) aims at providing high-quality services and creating value for its property, its collaborators and its community, by increasingly improving its performances as far as quality is concerned, in order to satisfy clients and interested parties.

### Vision

In a highly competitive market, pursuing perfection is fundamental. For this reason, NastriTex aims to be a qualified reliable partner, overcoming the logic of the supplier as a simple provider of goods and services, building up long-lasting relationships and ensuring a professional growth while improving economical performances.

After analysing the scenario, NastriTex General Management has developed its own Management System, complying with the company's strategies, in order to ensure the highest quality to its products and services and to meet the expectations of clients and interested parties.

The documents of the Management System are shared with all company personnel and the General Management ensures their appropriate dissemination and understanding at all levels; in particular, in the processes where quality-related activities are explained.

The corporate objectives the General Management is willing to reach and maintain over time are as follows:

- continuously increasing the levels of technical and professional preparation with the aim of developing the quality of the offered products and services and implementing competitiveness;
- ensuring an effective and reliable offer which can fully comply with contractual requirements, Clients' needs, legal provisions and the demands of all other parties involved;
- fulfilling delivery obligations and offering a prompt effective efficient service.

Company personnel is in charge of the company quality, each in their areas of responsibility, and it is therefore fundamental that all internal functions, at all levels, shall coordinate and intensify their efforts for a greater and better approach to quality management, by pursuing the afore-mentioned objectives and supporting the General Management in performing the following operational strategies:

- Detecting, qualifying and involving suppliers, in order to set a relationship of mutual collaboration and trust and due observance of the quality requisites of the procurement process;
- Paying attention to the satisfaction of Clients, collaborators and partners, constantly monitoring their requirements and expectations;

The General Management of the Company agrees to:

- comply with the requirements of ISO 9001 standards by structuring and maintaining the Management System regarding quality;
- inform and raise awareness among all collaborators in order to create the best conditions to perform the assigned tasks in health and safety;
- communicate the Quality strategy results through Management Review, intended as a fundamental information and communication tool, while using properly identified performance indicators to improve business objectives;
- involve and raise awareness among all personnel in terms of Quality and communicate the "Corporate Policy" at all levels.

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REV.	DATA	DESCRIZIONE	Redatto	Approvato